Post Acute SSNAP Webinar Series
8th December 3pm

Ms Louise Clark, Stroke Consultant Therapist and Dr Rebecca Fisher, Stroke Association Senior Lecturer at the University of Nottingham

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Introductions

**Louise Clark**  
Consultant Therapist- Stroke and Neuro Rehabilitation (Dorset)  
RCOT rep: Intercollegiate Stroke Working Party  
Stroke Forum: Royal College of Occupational Therapists- Specialist Section- Neurological Practice

**Dr Rebecca Fisher**  
Rehabilitation & life after stroke lead  
Clinical Policy Unit- NHSE  
Stroke Association Senior Lecturer  
Rehabilitation research- University of Nottingham
Agenda

• Background and national context
• SSNAP audit activity
• Post acute organisational audit
• Engagement plan
• Feedback and poll for future webinars
• Questions and answers
Stroke Rehabilitation- The post acute phase

The stage is set...
A word from Dr Deb Lowe- National Clinical Director
Post Acute SSNAP

Post acute organisational audit

Open 1st-26th March
Report- October 2021

Post acute clinical audit

Extended data set up to 6 months
6 monthly slide decks
Ratings?
Support tools
PROMS
Social care utilisation
Qualified and unqualified input
Ability to start a record in the community
Clinical Practice

- Building the evidence base
- Implementing clinical guidelines
- Audit and quality improvement
A word from Dr Martin James - SSNAP director
What SSNAP is and is not?

The audit is:

- To support ...
  - and drive quality improvement
  - planning and organising patient care
    (real time use)
  - dialogue with managers/commissioners
- To measure/ demonstrate ...
  - effectiveness and efficiency
  - meaningful change over time
  - differences in service models within the region
- To promote ...
  - joined up discussions across the whole pathway
  - reflection and investigation
  - comparison and discussion with other services

The audit is not:

- A stick to hit you with
- Detached from clinical work
- A small undertaking
- A complete data set if you have a mixed stroke/neuro caseload
- The full picture- PROMS and PREMS
Post Acute Organisational Audit

Registration from 4\textsuperscript{th} January
Census day planned 1\textsuperscript{st} March 2021
Audit open- 1\textsuperscript{st}- 26\textsuperscript{th} March 2021

Aim of the audit:

- To describe the varied and broad ranging picture of post acute rehabilitation services (<6 months)
- Act as a baseline at the outset of the NHSE specification
- Compare & demonstrate change/improvement from the 2015 audit (ESD, NAITS, 6 month reviews, vocational rehab)
- Aids ISDN’s to drive local improvement
- Over time aims to detect a move to more integrated service delivery models
Who are we hoping to engage with?

Recognising a wider range of contribution to rehabilitation and support:

- All services seeing more than **20** stroke survivors a year
  - General, neuro (inc stroke) & stroke specific services
  - Health, social care, voluntary sector
  - Inpatient (specialist commissioned units, downstream units, residential facilities)
  - Rehabilitation and support services
  - MDT’s and standalone services
How?

- ISDN post acute service identification
- Teams who may not have engaged with SSNAP before
- ISDN Engagement sessions
- Teams to register for post acute audit from 4th January
Post acute SSNAP webinar series:
- 8th December 3.00pm
- 15th January 9-10am
- 19th February 9-10am

Organisational Audit Drop in sessions:
- 5th / 12th / 19th March

SSNAP helpdesk
Post Acute Organisational Audit - 2015

POST-ACUTE STROKE SERVICES

Who does stroke affect?

100,000

HAVE A STROKE EACH YEAR

ENGLAND, WALES & NORTHERN IRELAND

SURVIVORS NEEDING POST-ACUTE CARE: 1 MILLION

What services are there?

142

Early Supported Discharge (ESD) Teams

enabling stroke patients to return home quicker

1 IN 7 DIE WITHIN 30 DAYS

Needs improving

15% of services commissioned to deliver vocational rehabilitation

10 WEEKS

from referral to psychological treatment

29% of Early Supported Discharge teams working 7 days a week

Making progress

42% of services have a time limit to their service

60% of ESD teams treat patients within 1 day of discharge

70% of commissioning areas have at least one team carrying out 6 month reviews

Doing well

76% of eligible services submitting data on how they treat their stroke patients

85% services will re REFER patients if they need to be

95% of services have access to an occupational therapist, physiotherapist and rehabilitation assistant

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Improved access to specialist, intensive ESD or CST teams

Improved access to rehab up to 6 months (needs led)

Teams with access to all disciplines

Rehab teams with appropriate staffing establishment
Improved rehabilitation intensity
Increase in 7 day services
A final word from Professor Avril Drummond
“Need for official F2F/person led training to understand what information you really require, this would enable us to ask relevant questions and capture our information in a more succinct way for usage”

We are hoping that the engagement plan we have detailed during the session will support this. Future of the webinar series will be shaped by what you tell us you need and how best we can help you.

“When ESD pts haven’t been transferred we send emails but don’t get any response.... What is the next point of call? Would it be possible to enter our data which we have so we can move on rather than be held up by someone else which is essentially outside our control?”

The helpdesk would be able to help with this.
It is possible with a newly developed tool (not yet released) to start a new record in the community, but this will not be linked to any of their acute episode, therefore only giving part of the picture which is not ideal. This should only be used when it is certain no SSNAP record exists
“Up to 30% of my 6/12 reviews are not on SSNAP – is there any way this data can be captured – would it be useful without the front end data?”

Unfortunately there is no way for a standalone records to be created for 6 month reviews. Seeking to better understand why no records exist would be beneficial. The helpdesk may be able to help you also.

“Should level 1 (specialist commissioned rehab units) that contribute to UKROC and outpatient services participate in the organisational audit?”

We would encourage all services that see >20 stroke patients a year to participate, to help give a complete picture of current rehab pathways
Future webinar suggestions & webinar feedback

SSNAP post-acute user group suggestions:
https://www.surveymonkey.co.uk/r/DBNNSFB

Post-acute user group feedback survey:
https://www.surveymonkey.co.uk/r/DPF8Y2S