

Stroke care in

England, Wales and Northern Ireland

This report is for stroke survivors and their families

Based on patients treated between April-June 2022

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Glossary

Atrial fibrillation (AF)

An abnormal heartbeat which can result in the

formation of blood clots

Cognitive Screening A test to assess a patient's mental processes such as

memory and concentration.

Continence Plan A plan to help a patient increase their control over

bowel and bladder function

Malnourishment A condition which is caused by not having

enough of or the right nutrients.

Occupational Therapy Therapy to help patients relearn activities of

everyday life.

Physiotherapy Therapy to restore movement and function

Speech and Language Therapy Therapy to help patients recover from

communication or swallowing difficulties.

Thrombolysis The use of medicine to break down a blood clot.

Introduction to the SSNAP Easy Access Version Report

This is a **report** about a project called the

Sentinel Stroke National Audit Programme. (SSNAP)

This information is written in a way that is **easy** to understand.

You may want someone to **help** you when you read this report.

What is SSNAP?

SSNAP measures stroke care. It does this to improve the quality of stroke care.

SSNAP collects information from hospitals about the care provided to stroke patients from the time they **arrive at hospital** up until **6 months after their stroke.**

This means that SSNAP can report on **both** the early stages of stroke care in **hospital** and later stages of care in the **community**.

The aim is that the information and results from the audit are used to **improve** care for stroke patients.

The report shows how well hospitals treated stroke patients.

The information is about the care given between **April-June 2022**.

This report can help people to talk about their **stroke care** with local hospitals. We will write this report every 3 months.

6

King's College London (KCL) runs SSNAP.

NHS England and NHS Wales pay for SSNAP.

The Stroke Working Party guides SSNAP. This includes

- people who work in stroke
- charities such as the Stroke Association
- stroke survivors

Thank you to

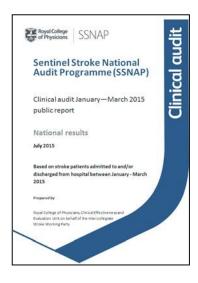
- Speakeasy, a charity based in Bury, which supports people with aphasia
- The South London Stroke Research Patient and Family Group
- The **stroke survivors** on the stroke working party

They helped to make this report easy to read.

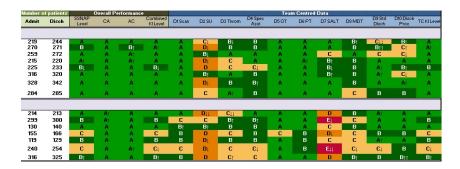
For more detailed reports

https://www.strokeaudit.org/results

Reports



Performance tables

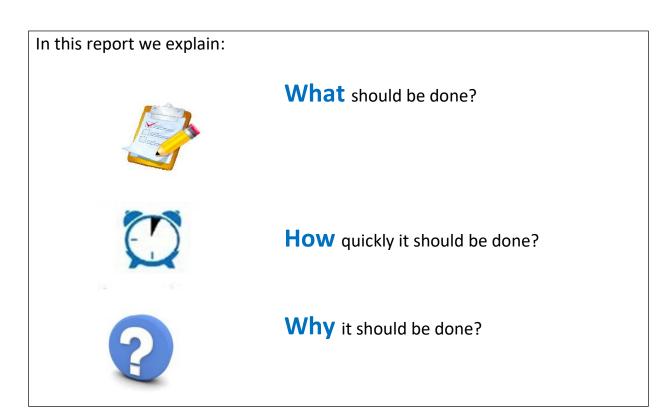


How to read this report

This report gives information about 10 aspects of stroke care.

There are **standards** within each aspect of care.

Each hospital must do well in all standards.



National Summary

These boxes give a summary of national performance for each aspect of stroke care.

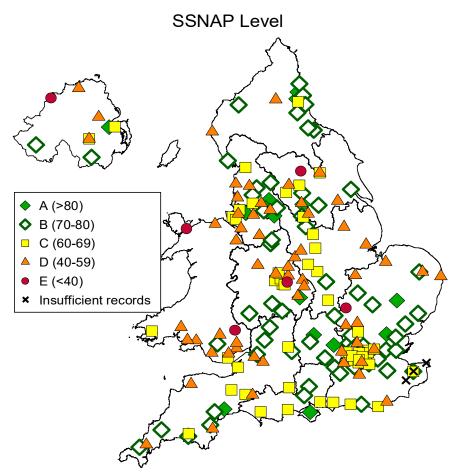
This box will highlight the aspects of care that are performing well.

This box will highlight the aspects of care where improvements are needed.

Understanding the results

National maps

These show how well hospitals have **performed in England, Wales, and Northern Ireland.**



Source: SSNAP Apr-Jun 2022

There is a **box** beside each map.

It shows which **shapes** are for each **level from A – E**.

A is the **best** level and E is the **worst**.

A (90+)
B (80-89)
C (75-79)
D (65-74)
E (<65)
★ Insufficient records

The black **x** cross shows which hospitals **did not submit information about enough of their patients to be included** in the results for this period.

Shape	Level	Each area of care
•	Α	Hospital meets highest standards for almost all patients
\Q	В	
	С	
	D	↓
	E	Hospital does not meet highest standards for many patients

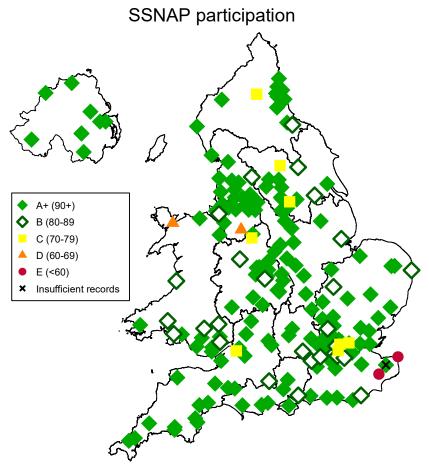
Hospitals included in this report

This report includes **21,737** stroke patients admitted to hospital between **April-June 2022**.

221 hospitals in England, Wales and Northern Ireland are included in this report.

Most of these teams submitted more than **90% of their stroke patients to SSNAP**.

We want **all** hospitals to send in their information so that they can use the results to **improve care** for patients.



Source: SSNAP Apr-Jun 2022

1. Brain Scanning



What should be done?

All patients with stroke symptoms should have a brain scan



How quickly should this be done?

Patients who are **very sick** should have a scan **within 1 hour** of arriving at hospital.

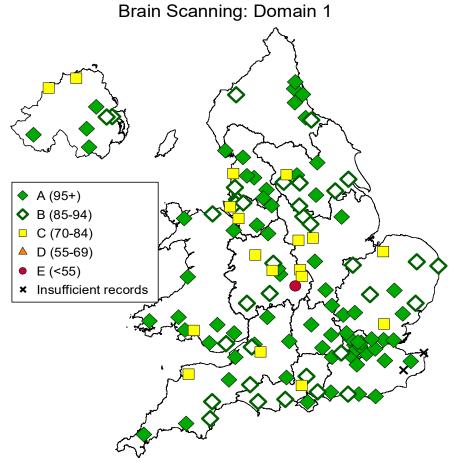
All patients should have a brain scan within 12 hours



Why should this be done?

To show the doctor what **treatment** the patient **needs**.

Fast treatment can **reduce** the **damage** caused by stroke.



Source: SSNAP Apr-Jun 2022 (Team Centred)

National Summary

Stroke patients have better access to scanning than ever before.

Over 9/10 stroke patients are scanned within 12 hours.

Fewer stroke patients are scanned at **weekends** and **at night-time** than during the week.

2. Stroke unit



What should be done?

Patients should get to a **stroke unit** very quickly.

Patients should spend at least **90% of their time** in hospital on a **stroke unit**.



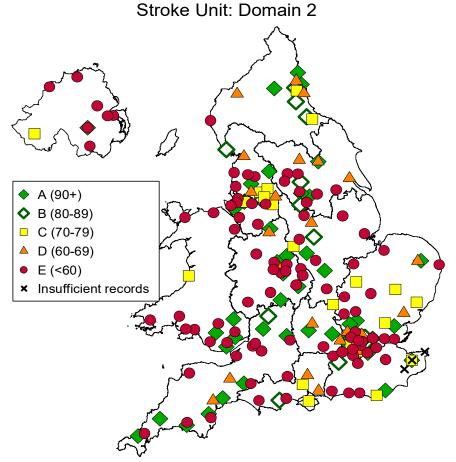
How quickly should this be done?

Patients should get to a stroke unit **within 4 hours** of arriving at hospital.



Why should this be done?

Stroke units give the **best care** to stroke patients. This can save lives and reduce disability.



Source: SSNAP Apr-Jun 2022 (Team Centred)

National Summary

Direct admission to a stroke unit is **very important**.

Almost all patients spend some of their time in hospital on a stroke unit.

3 out of 5 patients are not taken to a stroke unit immediately.

This needs to be **improved** urgently.

3. Clot Busting Treatment (Thrombolysis)



What should be done?

Between 15-20% of patients should receive a clot-busting drug.

Patients who have a stroke caused by a **clot** and who **get to hospital quickly** can be given this drug.

These patients should receive clot busting treatment at the earliest possible time after arriving at hospital.



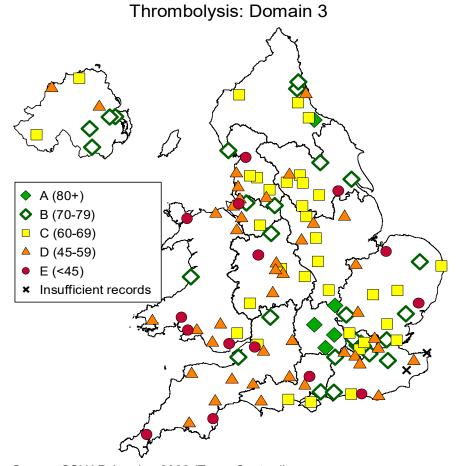
How quickly should this be done?

It should be given up to 4 and a half hours after a stroke.



Why should this be done?

Clot-busting drug treatment can reduce disability.



Source: SSNAP Apr-Jun 2022 (Team Centred)

National Summary

4 out of 5 stroke patients who **should** be given clot busting drugs are given them.

This is **higher** than nearly **every other country**.

Some hospitals do not provide this treatment at all times.

It often **takes too long** for patients to get to hospital and so it is too late for this treatment to be effective.

4. Specialist Assessments



What should be done?

Patients should

- see a stroke consultant
- see a **stroke nurse**
- be **screened** for swallow safety
- have a **swallow assessment** if needed



How quickly should this be done?

Within 4 hours: swallow screen

Within 1 day: stroke nurse and stroke consultant

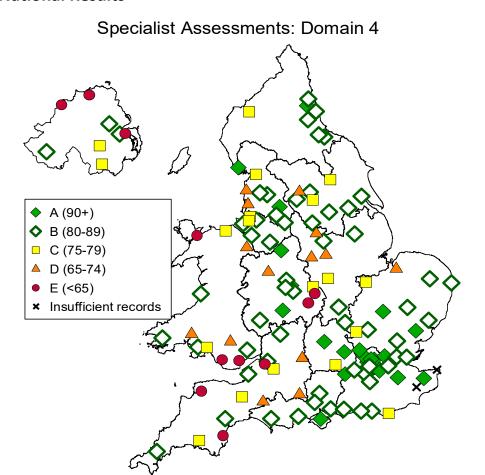
Within 3 days: swallow assessment



Why should this be done?

Stroke specialist professionals give patients the care they need. This will **improve their recovery**.

Swallow screening checks **if the patient can swallow food and drink safely** and therefore reduce the risk of choking.



Source: SSNAP Apr-Jun 2022 (Team Centred)

National Summary

Hospitals are **performing well** in providing **swallow assessments** to patients who need them.

There are **too many** patients who are not being assessed to find out what kind of **swallowing** difficulties they have rapidly.

Almost 1 out of 5 patients are not seen by a stroke consultant within 24 hours of admission.

5. Occupational Therapy (OT)



What should be done?

All patients (who are well enough and need it) should get

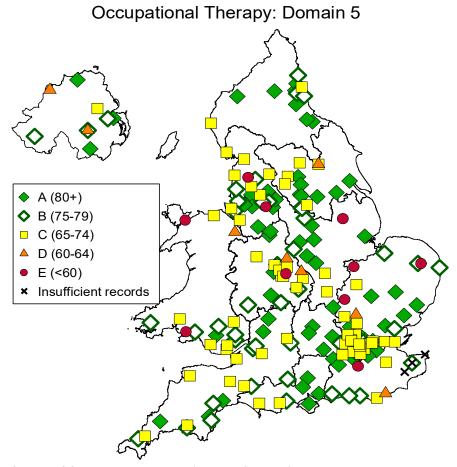
- at least 45 minutes of occupational therapy
- on at least 5 days a week
- for the duration of their stroke care



Why should this be done?

Occupational therapy helps people to **re-learn everyday activities and skills** following a stroke.

This may include **tasks** such as getting dressed or **hobbies** such as painting.



Source: SSNAP Apr-Jun 2022 (Patient Centred)

National Summary

This aspect of care is being **performed well**.

Almost **all** stroke patients who **need** it are **assessed** by an **occupational therapist** during their hospital stay.

It is **encouraging** that so many patients are assessed at **weekends**.

Many patients **needing** an assessment **do not** receive one **within 3 days**.

More **minutes** of **therapy** should be given on more days to patients who **need** it.

6. Physiotherapy



What should be done?

All patients (who are well enough and need it) should get

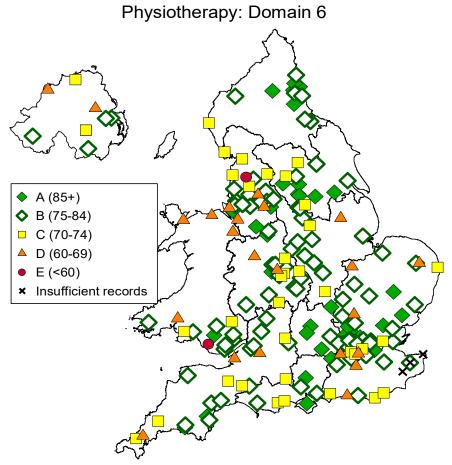
- at least 45 minutes of occupational therapy
- on at least 5 days a week
- for the duration of their stroke care



Why should this be done?

Physiotherapy helps people to **overcome or adapt to weakness** on one side of the body.

It also helps people to **improve** their **balance** and **movement**.



Source: SSNAP Apr-Jun 2022 (Patient Centred)

National Summary

This aspect of care is being **performed well**.

It is **encouraging** that so many patients are assessed at **weekends**.

More **minutes** of **therapy** should be given on more **days** to patients who **need** it.

7. Speech and Language Therapy



What should be done?

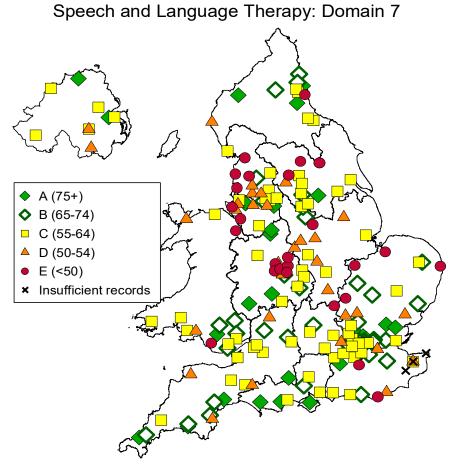
All patients (who are well enough and need it) should get

- at least 45 minutes of occupational therapy
- on at least 5 days a week
- for the duration of their stroke care



Why should this be done?

Speech and language therapy helps people to recover from communication problems following a stroke.



Source: SSNAP Apr-Jun 2022 (Patient Centred)

National Summary

Most patients who **require** an **assessment** for **communication difficulties** receive one during their hospital stay.

Fewer patients are being **assessed** at **weekends** by **speech therapists** than the other therapies.

More **minutes** of **therapy** should be given on more **days** to patients who **need** it.

8. Team Working



What should be done?

Patients should

- see a stroke **nurse**
- be assessed if needed by all relevant therapists (for example a speech and language therapist)
- agree rehabilitation goals with the staff



How quickly should this be done?

Within 1 day: stroke nurse and at least 1 therapist

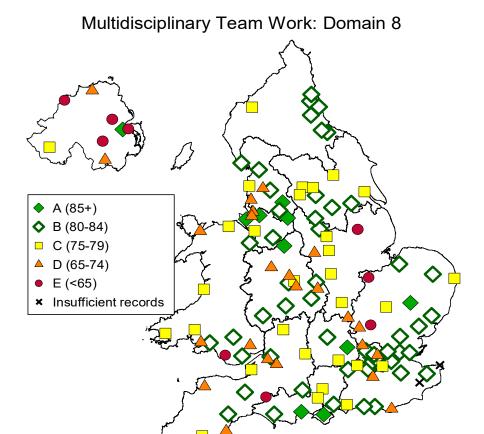
Within 3 days: all relevant therapists.

Within 5 days: all rehabilitation goals agreed



Why should this be done?

Each member of the **stroke team** can give patients the care that they need to **improve** their **recovery**.



Source: SSNAP Apr-Jun 2022 (Team Centred)

National Summary

Nearly all patients who need it are assessed by a physiotherapist and occupational therapist within 3 days of admission to hospital.

More patients are agreeing rehabilitation goals within 5 days than 5 years ago.

1 out of 10 patients are not assessed by a speech therapist within 3 days.

9. Standards met by Discharge



What should be done?

If needed, before leaving hospital a patient should

- be **screened for nutrition** and seen by a dietitian
- have a continence plan drawn up. This should be done
 within 3 weeks of arriving at hospital
- be screened for mood and cognition



How quickly should this be done?

By discharge: nutrition screening

Within 3 weeks: continence plan

By discharge: mood screening



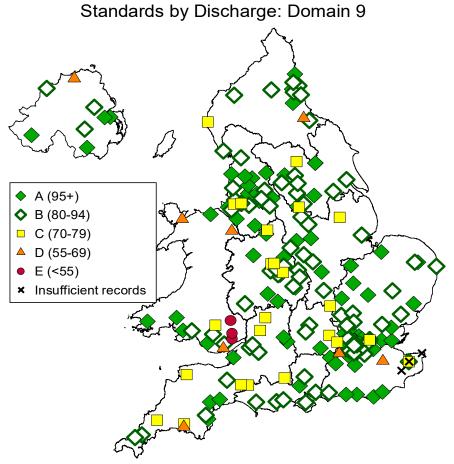
Why should this be done?

Nutrition screening checks if the patient is at **risk of malnourishment**.

Patients say **continence management** is one of the **most important** areas of care.

Mood screening identifies feeling of distress or lack of confidence.

Cognitive screening identifies difficulties **thinking**, **concentrating** or **remembering** after a stroke.



Source: SSNAP Apr-Jun 2022 (Team Centred)

National Summary

There have been consistent improvements in these aspects of care as reported on SSNAP:

- continence planning
- mood and cognition screening
- assessments by dietitians

Too many hospitals are **still failing** to meet these standards for all patients.

There is **no excuse** for **not treating patients** in these important aspects of care.

10. Discharge Processes



What should be done?

When leaving hospital, patients should

- have received a joint health and social care plan
- be given the name of a person they can contact

Some patients may be well enough to leave hospital early.

These patients should be **provided with further rehabilitation** at home if they need it.

An **Early Supported Discharge (ESD)** team can provide this rehabilitation.

About 40% of patients could benefit from ESD.

Patients with an **irregular heartbeat** should be given **medication to prevent blood from clotting.**



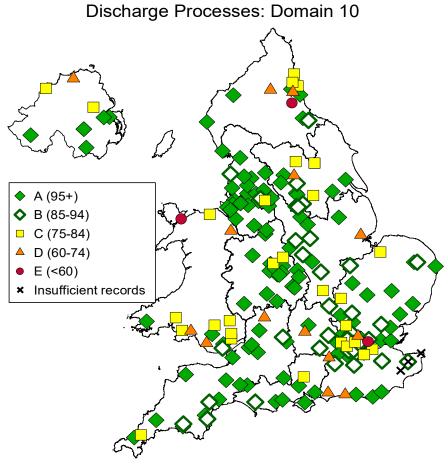
Why should this be done?

Health and social care services should work together in a way that **best suits the needs of patients.**

Rehabilitation in the community means getting **treatment** including **rehabilitation** in a **home environment**.

It can improve recovery.

Blood clotting medication **improves blood flow**. It **reduces the chance of another stroke occurring**.



Source: SSNAP Apr-Jun 2022 (Team Centred)

National Summary

There have been improvements in these aspects of care:

- treated by a stroke skilled Early Supported Discharge (ESD) team
- giving patients and carers a named person to contact when leaving hospital

Almost all patients with an irregular heartbeat are given suitable medication.

For more detailed SSNAP reports go to:

www.strokeaudit.org/results

1) Summary Results

SSNAP Scoring Summary:	Team type	Routinely admitting team
	SCN	London SCN
	Trust	Barking, Havering and Redbridge University Hospitals NHS Trust
	Team	Queens Hospital Romfon HASU
Name of the second second	10) Discharge processes	
Patient-centred KI level	Patient-centred Total KI level	
	Patient-centred Total KI score	
Patient-centred SSNAP level	Patient-centred SSNAP level	
Patient Centreo Sanar Tever	(after adjustments)	
	Patient-centred SSNAP score	1
Team-centred KI levels:		
eam-centred Domain levels:	1) Scanning	
	2) Stroke unit	
	3) Thrombolysis	
	4) Specialist Assessments	
	5) Occupational therapy	
	6) Physiotherapy	
	7) Speech and Language therapy	
	8) MDT working	
	9) Standards by discharge	
	10) Discharge processes Team-centred Total Ki level	
Team-centred KI level	Team-centred Total KI level Team-centred Total KI score	
	Team-centred I otal KI score	
Team-centred SSNAP level	(after adjustments)	

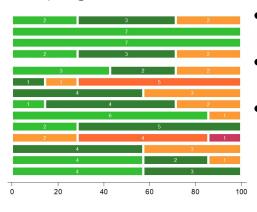
- This report gives a summary of performance for individual hospitals
- It is a starting point for understanding how good a hospital is at treating stroke patients
- Each aspect of stroke care is covered
- Hospitals are given a level from A-E for each aspect of stroke care

2) Full Results Portfolio

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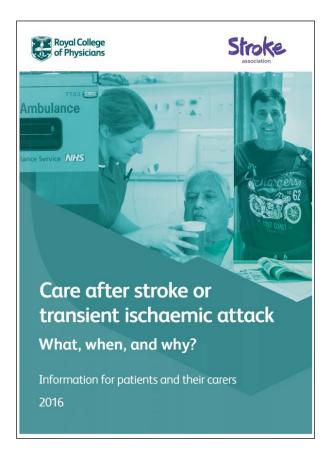
- This is a **very detailed** report
- It contains national and hospital level results for every stroke measure collected by SSNAP
- It allows readers to look further into specific aspects of stroke care

3) Regional slideshows



- This report is a PowerPoint slideshow of key results for each region participating in SSNAP
- You can see how hospitals in your area compare against each other
- Graphs and charts are provided to show changes over time

Further information on stroke care for patients and carers



- This booklet is a shorter version of the 'National Clinical Guideline for Stroke' (2016).
- It is written for **stroke survivors and their carers** but is also useful for anyone who has an interest in stroke care and management.
- It gives **information and advice** on the **care and treatment** of adults **after a stroke** or TIA (mini stroke).
- It also has listings of organisations and support groups who can help stroke patients and their families or carers.
- The patient version of the **Guideline** is available here:_
 https://www.strokeaudit.org/Guideline/Patient-Guideline.aspx

Useful contacts and websites

Stroke Association

Helpline: 0303 303 3100

Textphone: 18001 0303 3033 100

stroke.org.uk info@stroke.org.uk

Niamh Mental Wellbeing (Northern Ireland Association for Mental Health)

Enquiries: 028 9032 8474 www.niamhwellbeing.org info@niamhwellbeing.org

Northern Ireland Chest Heart & Stroke

Helpline: 028 9032 0184

www.nichs.org.uk mail@nichs.org.uk

Different Strokes (run by and for younger

stroke survivors)

Helpline: 0345 130 7172 www.differentstrokes.co.uk info@differentstrokes.co.uk

NHS Choices (Medical advice and information on health services)

NHS non-emergency number: 111

www.nhs.uk

Headway (Charity for people who have

had a brain injury)

Helpline: 0808 800 2244 www.headway.org.uk helpline@headway.org.uk

Brain and Spine Foundation

Helpline: 0808 808 100 <u>www.brainandspine.org.uk</u> <u>helpline@brainandspine.org.uk</u> Mind/Mind Cymru (England and Wales)

Infoline: 0300 123 3393

Text: 86463

www.mind.org.uk info@mind.org.uk

Disabled Living Foundation

Helpline: 0300 999 0004 (Mon-Fri, 9am-

5pm)

www.dlf.org.uk helpline@dlf.org.uk

Chest Heart & Stroke Scotland

Advice line: 0808 801 0899

www.chss.org.uk

adviceline@chss.org.uk

Age UK

UK: 0800 678 1602

Northern Ireland: 0808 808 7575

Scotland: 0333 32 32 400 Wales: 0300 303 44 98 www.ageuk.org.uk

Scottish Association of Mental Health

(SAMH)

0141 530 1000 www.samh.org.uk enquire@samh.org.uk

Royal National Institute of BlindPeople

(RNIB)

Helpline: 0303 123 9999

www.rnib.org.uk helpline@rnib.org.uk

Alzheimer's Society (information and

support on all types of dementia)

Helpline: 0333 150 3456 www.alzheimers.org.uk

We hope you found this report helpful and useful

If you have any questions about this report please contact the Stroke

Programme at the King's College London:

Tel: 0116 464 9901

Email: ssnap@kcl.ac.uk

We want to know.....

What do you think of this report? Have you found it useful?

Please email ssnap@kcl.ac.uk and let us know.